

## Junior Help Desk Technician

### Description

We are looking for a competent Help Desk service technician to provide fast and useful technical assistance on IoT, Infrastructure and Connectivity systems. You will answer queries on basic technical issues and offer advice to solve them

### Responsibilities

- Proven experience as help desk technician or other customer support role
- Reliable support role
- Reliable transport
- Must live in a 30km radius to Ballito
- Helpdesk experience with Bicom and HIKVision is preferred
- Good understanding of Networking, Hosted Pbx and Cloud
- Experience with Microsoft 365 and Microsoft essential Tech savvy with working knowledge of Networks (LAN, WAN, LTE, Fibre and Microwave), databases and remote control
- Good understanding of computer systems, mobile devices and other tech products
- Ability to diagnose and resolve basic technical issues
- Proficiency in English
- Excellent communication skills
- Customer orientated and cool – tempered

### Qualifications

- BSc/ BA in IT, Computer Science, Diploma: IT Network Design and Administration or relevant

### Hiring organization

MJM Recruitment & Care Givers

### Employment Type

Full-time

### Beginning of employment

Immediately

### Duration of employment

Full Time

### Industry

Information Technology

### Job Location

Ballito

### Date posted

June 15, 2021

### Valid through

30.06.2021